

Retreat Terms & Conditions – Oui Do Events / Oui Do Retreats

1. Booking & Payment

- A non-refundable deposit of 30% is required to secure your place.
- Remaining balance is due no later than 60 days before the retreat start date.
- All payments must be made in Canadian Dollars (CAD). Guests are responsible for any bank fees, transfer charges, or currency conversion costs.
- Accepted payment methods: bank transfer, credit card, or E-Transfer.
- If payment deadlines are missed, Oui Do Events / Oui Do Retreats reserves the right to release the booking and retain all payments made up to that date, including the non-refundable deposit.

2. Minimum Guest Requirement

- Each retreat requires a minimum of **5 confirmed participants**.
- If fewer than 5 guests are confirmed, Oui Do Events / Oui Do Retreats reserves the right to cancel the retreat.
- In the event of cancellation due to insufficient numbers, guests will receive a **full refund in CAD** of all payments made (excluding any bank or conversion fees charged by their financial institution).

3. Cancellations & Refunds

Guest cancellations:

- More than 90 days before retreat starts: refund minus deposit.
- 60–90 days before retreat: 50% refund.
- Less than 60 days before retreat: no refund.

Organizer cancellations:

- If Oui Do Events / Oui Do Retreats cancels for any reason (including minimum guest requirement not met), guests will receive a full refund in CAD.
- Refunds will be issued for the amount received by Oui Do Events / Oui Do Retreats. Guests are responsible for any bank charges, transfer fees, or currency conversion costs applied by their financial institution.

No-show policy: Guests who fail to attend without notice forfeit all payments.

Transfer of booking: Guests may transfer their booking to another person by notifying Oui Do Events / Oui Do Retreats in writing at least 30 days before the retreat.

4. Travel & Insurance

- Flights, visas, and transfers are not included unless otherwise specified.
- Guests are responsible for securing valid travel documents (passport, visas, entry requirements).
- Guests must carry **personal travel insurance** covering medical, accident, trip cancellation, and belongings. Proof of insurance may be requested.

5. Health & Safety

- Guests must disclose any medical conditions, allergies, or dietary needs in advance.
- Oui Do Events / Oui Do Retreats is not liable for health issues arising during the retreat.
- Oui Do Events / Oui Do Retreats will make every effort to accommodate dietary restrictions but cannot guarantee a completely allergen-free environment.
- Participation in activities is voluntary and at the guest's own risk.
- Guests must provide an emergency contact prior to arrival.

6. Accommodation & Meals

- Accommodation is provided as described in retreat materials.
- Room assignments are based on booking preferences; surcharges may apply for upgraded/ change rooms.
- Meals included are specified in the retreat itinerary; additional meals are at the guest's expense.

7. Conduct & Participation

- Guests must comply with local laws and respect cultural norms.
- Illegal substances, harassment, or disruptive behavior will not be tolerated.
- Alcohol may be served responsibly at certain meals/events; misuse will not be tolerated.
- Oui Do Events / Oui Do Retreats reserves the right to remove any guest whose conduct disrupts the retreat, without refund.
- Guests agree to respect the privacy and confidentiality of fellow participants.

8. Intellectual Property & Media

- By attending, guests consent to photography and videography during the retreat.
- Oui Do Events / Oui Do Retreats may use images for promotional purposes unless a guest opts out in writing before the retreat.

- Guests may opt out of group photos but cannot restrict general event documentation.

9. Changes & Postponements

- Oui Do Events / Oui Do Retreats reserves the right to adjust itineraries, venues, or dates due to weather, local conditions, or unforeseen circumstances.
- Specific activities may be rescheduled or replaced if conditions prevent them from taking place as originally planned.
- In such cases, the quality of the retreat experience will be maintained, and suitable alternatives will be provided where possible.
- Guests acknowledge that flexibility is part of the retreat experience and agree that such changes do not constitute grounds for refunds.

10. Force Majeure & Health Emergencies

- Oui Do Events/ Oui Do Retreats is not liable for cancellations or changes due to circumstances beyond our control (natural disasters, political unrest, pandemics, health emergencies, etc.).
- In such cases, refunds or credits will be offered where possible.

11. Limitation of Liability & Indemnification

- Guests participate at their own risk. Oui Do Events / Oui Do Retreats is not liable for injuries, losses, or damages incurred during the retreat.
- Guests agree to indemnify Oui Do Events / Oui Do Retreats against claims arising from their actions or conduct during the retreat.
- Optional activities provided by third-party vendors (e.g., excursions, spa treatments) are undertaken at the guest's own risk, and Oui Do Events / Oui Do Retreats is not liable for external services.

12. Age Requirement

- Retreat participants must be 18 years or older at the time of booking.

13. Privacy & Data Use

- Guest information is collected solely for retreat administration and will not be shared with third parties, except as required by law.

14. Late Arrival / Early Departure

- Guests who arrive late or leave early are not entitled to refunds or credits for unused portions of the retreat.

15. Special Requests

- Additional services (e.g., private transfers, spa bookings, excursions) are subject to availability and may incur extra costs.

16. Communication Policy

- Official communication regarding bookings, cancellations, or changes must be made in writing via email. Verbal agreements are not binding unless confirmed in writing.

17. Not Included in the Retreat Package

- **Airfare** to and from Ajaccio
- **Accommodation before or after** the official retreat dates
- **Travel insurance** (highly recommended)
- **Meals, activities, or transportation** outside the retreat program
- **Personal expenses**, including shopping, souvenirs, and additional spa treatments
- **Any optional excursions** not listed in the retreat itinerary

18. Severability

- If any provision of these Terms & Conditions is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

19. Entire Agreement

- These Terms & Conditions constitute the entire agreement between Oui Do Events / Oui Do Retreats and the guest, superseding all prior discussions, communications, or representations.

20. Governing Law

- These Terms & Conditions are governed by the laws of Alberta, Canada.
- Any disputes will be resolved through mediation before legal proceedings.

By signing below, I confirm that I have read, understood, and agree to the Terms & Conditions of Oui Do Events retreats. I acknowledge that participation is voluntary and undertaken at my own risk.

Guest Name: _____

Signature: _____

Date: _____